

How we live it



Morning Webinar

Who we are

Executive Team welcome

How we operate

How we live it

Technology overview

The possibilities
you bring become
the impact you
share



Left:
Frank Mislivec
Nurse Manager
Fairview since 2021

Center:
Ashley Garnhardt, RN
Fairview since 2015

Right:
Kiflu Wakwaya, RN
Fairview since 2020

Fairview Values

The **HOW** we will behave

Values guide our most
distinguishing convictions

They inform our everyday
actions and decisions



Pioneering Spirit



Human Connection



Drive Toward Success



Humble Approach



Collective Strength



Pioneering Spirit



We assume the honor of being a leader

We demonstrate a willingness to take initiative, embrace challenges, and act upon opportunities to shape the future of human-centered care, no matter our role — living our principle of *Leadership*.

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Actively seeks information



Approaches change as an opportunity for growth



Takes appropriate action in challenges and collaborates to achieve objectives



Shows initiative and resilience to identify and overcome obstacles



Have you seen someone take initiative that moved care forward?



emPATH

Human Connection



**We bring warmth, compassion,
and clarity to every interaction**

We listen deeply, communicate openly,
and build trust through honest
connection—living our principle of
Transparency and Shared Understanding.

Human Connection



We bring warmth, compassion, and clarity to every interaction

We listen deeply, communicate openly, and build trust through honest connection—living our principle of *Transparency and Shared Understanding*.



Fosters warmth and psychological safety



Demonstrates empathy, active listening, and clear communication



Ensures understanding by reviewing next steps



Restores trust when expectations are not met



Name a moment where clarity or empathy changed the outcome.



MMRC

Drive Toward Success



We move with urgency and imagination

We balance thoughtful, proven practices with a willingness to experiment, adapt, and embrace smart risk to create lasting impact—living our principle of *Agility*.

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Manages risk when outcomes are uncertain



Determines how plans need to altered



Shows willingness, confidence, and belief in trying new things



Takes actions to drive improvements



Share a time when a team adapted quickly and well.

Your
voice,
our
future

**Employee
Engagement Survey**

Fairview

Humble Approach



We stay curious and open to learning

We seek feedback, value diverse perspectives, and continuously grow ourselves and others — living our principle of *Growth Mindset*.

Humble Approach



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Champions an inclusive organization



Practices and promotes sharing knowledge and continuous learning



Takes advantage of opportunities to learn



Shares, seeks, and accepts different perspectives



Describe a time curiosity mattered more than being right.



RECOGNIZING EXCELLENCE
IN COMMUNITY SERVICE

Presented by the American Hospital Association

Collective Strength



**We show up — for each other
and our shared purpose**

We build alignment, support one another,
and deliver more by working together—
living our principle of *Teamwork and
Alignment*.

Collective Strength



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Balances individual responsibilities with team and organizational priorities



Establishes guidelines to achieve a high level of quality



Partners with others to build solutions



Actively practices a questioning attitude



Where did collaboration, not heroics, drive a better outcome?

Fairview Values



Which value stands out to you the most?



Pioneering Spirit



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