

ORGANIZATIONAL DEVELOPMENT & LEARNING

OD&L is pleased to announce the addition of on-demand courses that can be accessed by any Fairview employee any time directly from our OD&L website! We have partnered with a company called OpenSesame, which curates e-learning content from more than 27,000 education companies to provide the best courses on a variety of topics. For our 2021 pilot season, we have selected the courses below.

Communication

- Be Assertive the Right Way
- Communicating Effectively
- Develop Empathy and Gain Influence by Listening
- Giving and Receiving Feedback
- Handling Difficult People: Conflict Management
- Proactive Active Listening
- Writing Effective E-mails

Change Management

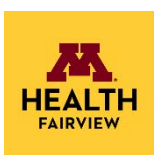
- ADAPT to Change
- Agility in Times of Change
- Change Management: Managing Change
- Courageous Change: Succeeding in a Changing World

Personal Effectiveness

- Creative Problem Solving
- Customer Service Success
- Decision Making Excellence
- The Growth Mindset – Embracing “Yet”
- The Growth Mindset – Developing Growth Mindset
- The Growth Mindset – Limitations of a Growth Mindset
- Macro Effects of Microaggressions
- Planning for Success
- Productivity and Time Management
- Team Working Excellence

Leadership

- Building Trust
- Coaching for Performance
- Effective Delegation
- The Mindful Leader



A collaboration among the University of Minnesota,
University of Minnesota Physicians and Fairview Health Services

For course descriptions visit
www.odandl.org/on-demand-learning